

# Safe | Professional | Reliable

# **Capability Statement**



# **About Us**

Established in 2007, Relines Australia is a leader in the delivery of tailored industrial maintenance solutions for mill relining services. While combining high quality standards, expert technical and engineering support with customer service and innovative approaches, we pride ourselves, as our first priority, in delivering all of our services with a high degree of safety.

Supported by our comprehensive range of equipment, Relines Australia offers highend mill reline services and associated activities for any job whatever the scale while exceeding customer expectations.

- Western Australian based mill relining provider.
- Operates throughout Australia, Africa & South East Asia.
- Integrated service capability: Pre site consultation, planning and scheduling, real time progress and post shut reporting.
- Strong experience relining Ball, SAG, AG, Rod, Cement & Vertical mills.

- Core Values:
  - Provision of a safe and healthy working environment.
  - Commitment to quality through best practise and continual improvement.
  - Honest, integrity & trust.
- Additional services include gold recovery, screen deck panel replacements, feed chute repairs, contract labour and rubber lining repairs.

### **Health & Safety**

- Strong Occupational Health and Safety (OHS) record since inception.
  - Established systems for the identification, management and mitigation of risks.
- Continuous improvement focus.
- Pursuit of excellence through education, leadership and a commitment to our policies.
- Safety Management system aligned to AS/NZS 4801.



### **Our Capabilities**

Operating nationally and internationally, Relines Australia combines technical expertise and engineering support with exceptional customer service. Our comprehensive range of core services includes:



#### **Mill Lining Removal** and Maintenance

With nearly a century of mill relining knowledge, this solid foundation underpins our ability and expertise to tackle any challenge in all aspects of mill lining removal and maintenance on all Ball, SAG, AG, Vertical and Cement Mills.



Our extensive range of modern torque tooling equipment allows us to provide bolt tensioning services to our clients as a part of the reline works package.

#### Shutdown Consultation, **Planning and Scheduling**

We utilise consultation data to provide a thorough analysis of the labour, equipment and consumables required to complete the reline. Our planning and scheduling team ensures we arrive to site job ready which allows us to optimise the timing for the critical path activities required.

#### **(b)** Reline Equipment: Technical **Support & Maintenance**

Relines Australia offers our valued clients the most up to date & comprehensive range of specialised equipment available. We are able to deploy technical support staff experienced in preventative and ongoing maintenance in mill relining equipment to ensure that minimal downtime occurs with our equipment or liner handlers.



**New Lining System** 

We regularly complete new installations nationally and internationally on time, on budget and incident free. This success has seen Relines Australia emerge as a trusted partner and preferred supplier to the mining industry, with nearly all major new mill installations across Western Australia being completed by Relines Australia personnel for the past 15 years.

#### **Time Critical & Post Shut** 😎 Down Reporting

We report progress in Real Time. This is possible because we have invested in software that allows us to provide our clients with real-time information throughout the project, as well as mill reline and related works summary's post shut down. Including when parts are moved, mill turn time, estimated completion time and continual improvement strategies.



### **Additional Services**

Mill reline personnel are universally regarded for their ability to deliver exceptional results within tight schedules, while at times, working in extreme conditions. Having mill reline personnel familiar with the work area engaged in complimentary tasks provides a single source solution benefiting our clients.



Utilising our customised gold recovery modules, Relines Australia are experts in maximising the recovery of gold accumulation from spent lining components.

#### Screen Deck Panel Replacements

Skilled in critical path maintenance, Relines Australia can reline mills and replace vibration screen deck panels simultaneously or in accordance with shut down schedules.

#### Feed Chute Repairs

Often coinciding with the mill reline works, we have qualified and experienced personnel to minimise downtime and conduct the feed chute maintenance work.



Relines Australia's multi-skilled workforce are qualified in confined space entry, working at heights, rigging / dogging and other high risk activities including, forklift and telehandler operations which makes us ideal for short or long term contract assignments.



We have the experience performing backing rubber installation and repair work on mills. Due to the rubber lining being a critical component of the mill lining system, we provide the tools, materials and expertise to complete work in-line with other mill reline activities.

#### Tromel Panel Replacements

Relines Australia minimises maintenance impact and downtime by scheduling Trommel panel replacement and repairs to align with the mill reline schedule of works.

### **Management Systems**



#### Safety Management System

Safety is our first consideration in all that we do. As a leading mill relining company, Relines Australia is committed to upholding the highest possible safety standards across our business to meet the core requirements of the AS/NZS 4801 certification. Our unwavering duty of care is embedded in our values, organisational culture and operating systems, and is an inherent part of how we carry out our business every day. Relines Australia's Management is committed to a **'Zero Harm'** working environment for its employees, contractors and client personnel to meet or exceed the safety and health standards expected by the communities and industries in which we work.

#### **Quality Management System**

As a company that strives for excellence, we have developed a Quality Management System based on the requirements of government legislation and industry expectations. Significant aspects embraced within Relines Australia's Quality System include:

- Complying with statutory obligations, standards, specifications and codes of practice. Our control of documents is consistent with the certification requirements of ISO 9001
- Inspection and Test Plans, together with Compliance inspection
- Purchasing
- Monitoring and measurement of product
- Checklists
- Quality System monitoring and Audits

By implementing this system at every project site, we can ensure our commitment to excellence is continually upheld.





#### Environment

Relines Australia recognises that operating in a sustainable, responsible manner is an important business practice that enhances value for shareholders and in turn, the employees and communities in which we operate. We are conscious of our responsibility to the environment and ensure our people are engaged with our environmental protection processes. Our objective is to create a culture and working environment ensuring the preservation of the natural environment and respects the community which we work within.

# **Organisational Chart**



# **Corporate Social Responsibility**

Relines Australia supports a variety of charities and community organisations through sponsorships, donations and participation in fund raising events. Some of the organisations Relines Australia support includes:

- The Cancer Council
- RSPCA
- Boddington Community Resource Centre
- Movember Foundation
- Variety Club

Relines Australia is committed to supporting these valuable organisations to benefit the community.



# **Training & Development**

Our people and workplace culture play an enormous role in what we do and who we are. Through continual learning, accredited high risk training, and professional development, Relines Australia invests in its people for long term sustainability.

This training may include;

- Leadership and Management
- Certificate IV in WHS
- Elevated Work Platform
- Safe Working at Heights
- Confined Space Entry

- Forklift and Tele-Handler
- Dogging and Rigging
- Internal Mill Reline Tooling VoC's
- Supervisory Training

Relines Australia understands that engagement and development through training and upskilling, helps create a pathway in which our employees can actively pursue more responsibility, more improvement and more progress. As a result, this significantly increases our staff retention rates and allows us to provide experienced and skilled personnel.



# Equipment

Our continued investment in mill relining equipment puts Relines Australia at the forefront of delivering quality work, through the safest possible means and without the headache of having to utilise multiple equipment contractors. Our qualified technicians are available to ensure that minimal downtime occurs during the life of the shutdown.

Relines Australia maintains a large fleet of vehicles and equipment to service our clients. Our extensive range of modern equipment affords us the ability to reduce safety risks of manual handling and fatigue as well as increasing efficiency during the mill reline in order to maximise mill uptime. Relines Australia personnel are trained in the safe operation and maintenance of;

- Thunderbolt hammer -750
- Thunderbolt hammer 1500
- Thunderbolt hydraulic power packs
- Free standing telescopic Jibs
- Gold recovery modules

- Torque units
- Tooling modules
- High pressure water blasters
- LRT Mill Mast
- LRT Mobile Gantry Crane

Relines Australia preventative maintenance specialists are available to perform the following tasks:

- Reline machine diagnostics, repairs & maintenance
- Thunderbolt hammer repairs & maintenance
- Provide detailed equipment reporting

Understanding that the mill reline is time critical, attention to pre-shutdown planning and reliable equipment delivery is vital to achieving a successful outcome.





# **Why Choose Relines Australia?**

Relines Australia is a service-oriented company; we focus on doing what it takes to meet our clients' timeline, budget, and savings targets. We actively participate in the creation and development of new initiatives designed to maximise efficiency, enhance services, and improve mill maintenance outcomes. We are a **small company** that delivers **big results**, through **quality partnerships.** 

- Western Australian based mill relining provider
- Proven operational excellence
- Remarkable workplace safety record
- Emphasis on efficient reline delivery and quality outcomes
- Train and develop our employees

- Our flexibility provides support for time critical works nationally
- We believe in accountability
- Continual improvement reporting
- Purpose built equipment to increase efficiency and safety on site
- Communication is paramount

# **Some Of Our Clients**



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